

AGENT NUMBER

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PARENT BRANCH

WITHDRAWALS ON US

BAND	CHARGE
5,000-60,000	3,000
60,001-250,000	3,000
250,001-500,000	3,500
500,001-1,000,000	4,000
1,000,001-2,000,000	5,000

DEPOSITS - REMOTE ON US

BAND	CHARGE
5,000-10,000	1,000
10,001-50,000	1,000
50,001-100,000	1,000
100,001-250,000	1,500
250,001-500,000	2,000
500,001-1,000,000	2,000
1,000,001-2,000,000	3,000
2,000,001-4,000,000	3,500
4,000,001-5,000,000	4,000
5,000,001-10,000,000	5,000
10,000,001-20,000,000	7,000

UTILITY/ BILL PAYMENTS

BAND	CHARGE
5,000-60,000	1,000
60,001-250,000	1,500
250,001-500,000	2,500
500,001-1,000,000	3,000
1,000,001-20,000,000	3,500

NOTE:

Deposits are free of charge.

Agents shall not charge fees directly to customers.

All charges are subject to 15% excise duty.

FLOAT TRANSFER (BOA AGENT - BOA AGENT)		400
FLOAT TRANSFER (BOA AGENT AT ANOTHER BANK AGENT)		
BAND	CHARGE	
1,000,000-2,000,000	2,500	
2,000,001-5,000,000	2,500	
5,000,001-10,000,000	3,000	
10,000,001-20,000,000	3,500	
SCHOOL FEES & URA PAYMENTS (UNIFORM ACROSS THE BANDS)		
School fees	2,500	
URA payments	2,500	



PROHIBITED ACTIVITIES

BOA Agents shall not:

- Operate or carry out a transaction when the system is down, or in the customer's absence.
- Carry out a transaction when a hard copy system generated receipt or acknowledgement of the transaction cannot be generated.
- Agents shall not charge fees directly to customers.
- Undertake cheque deposits or encashment of cheques.
- Distribution of cheque books, ATM cards or PIN mailers.
- Conduct foreign exchange transactions.
- Sub-contract other person(s) to provide agency banking services.
- Provide agency banking services at a location other than the physical address of the agent.
- Grant loans or advances or carry out any appraisal function for purposes of opening an account or granting of a loan or any other facility except as may be permitted by any other written law to which the agent is subjected.
- Be a guarantor to BANK OF AFRICA - UGANDA LTD customers.

If you have any inquiry or complaint;

- Drop any inquiries in suggestion box at the branch nearest to you.
- Contact us on the numbers below.