

CUSTOMER NOTICE:

Mandatory Record Update – Deadline: 30 June 2026

In compliance with the applicable laws of Uganda and regulatory requirements, BANK OF AFRICA – UGANDA LTD (“the Bank”) hereby notifies all customers of the obligation to update their records with the Bank. Customers are required to submit the following, as applicable:

1. KYC/Customer Information Update

All customers and account signatories must provide current:

- Valid identification document
- Current residential or business address
- Occupation / nature of business
- For legal entities: updated registration and constitutional documents

2. Beneficial Ownership Information (Companies, Partnerships & Trusts)

All companies, limited liability partnerships, and trusts must submit details of their Ultimate Beneficial Owners (UBOs) as filed with the Uganda Registration Services Bureau (URSB) using Form 1. For guidance, visit: www.obrs.go.ug

3. Tax Residency/CRS Self-Certification (Non-Residents & Foreign Tax Residents)

Non-resident Ugandans and customers who are tax residents in foreign jurisdictions must complete the applicable Common Reporting Standard (CRS) self-certification form and submit supporting tax identification information.

How to Submit

Submit all required documents and information to your Relationship Manager, at any BANK OF AFRICA – UGANDA branch, or through the Bank’s official email address feedback@boauganda.com

Failure to comply by **30 June 2026** may result in restrictions on your account, including interruption of services, in accordance with regulatory requirements.

We thank you for your cooperation and continued trust in BANK OF AFRICA – UGANDA LTD. For enquiries, please contact your Relationship Manager or reach us through our official channels.



0800 100 140



feedback@boauganda.com



0776 400 601

Customer deposits are protected by the Deposit Protection Fund of Uganda up to US\$ 10 Million. Terms and Conditions apply.
BANK OF AFRICA IN UGANDA (Licence Number AT.001) is regulated by the Bank of Uganda.



BANK OF AFRICA

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