

THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE TRANSACTION YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT

1. **TYPE OF LOAN:** INSTANT CASH FACILITY
2. **AIMS AND BENEFITS:** This is a salary/personal loan that provides access to credit facilities for salaried employees without a need for security. With this loan you can improve your home, pay medical bills and much more.
3. **COMMITMENT**
 - a) **Loan Amount** _____
 - b) Duration from _____ to _____
By taking this loan you commit to providing security against the money the financial institution lends you, making timely repayments(including interest), and paying interest on your loan as well as any additional fees.
 - c) **Security** – you have to provide n/a as security
 - d) **Loan installments** (repayments) of _____ are to be made _____ time(s) per month to be paid at _____ . For more details, please consult your repayment schedule
 - e) Grace Period _____
- f) **FEES & CHARGES AND PENALTIES**

Description of standard fees		Amount
i.	Interest The payable interest is _____ % calculated <u>yearly</u> on a declining balance basis, and at a floating rate	Total interest Paid UGX
ii.	Administrative fees per month	UGX
iii.	Insurance premium (Actual)	UGX
iv.	Security-related charges	N/A
v.	Legal-fees (Actual)	UGX
vi.	Arrangement (2% of loan amount minimum UGX 65,000)	UGX
vii.	Commitment fee (1% of unutilized amount per quarter)	UGX
viii.	Application fee	UGX 65,000
ix.	Stamp duty(as levied by URA) ACTUAL	UGX
X.	Bank charge on Stamp Duty	N/A
xi.	Credit monitoring Fee (monthly)	UGX 5000
xii.	Credit Protection fee (2% of facility amount)	UGX
TOTAL COST OF CREDIT		UGX

NB 1: The Total Cost of Credit is the total amount you pay for your loan. It is calculated by adding together all costs you will need to pay over the period of the loan. Note that this is based on the terms above and may be subject to change. Also remember that you will also have to pay back the sum you borrowed.

NB 2: Ask the credit officer for copies of all documents e.g. Loan Agreement / Letter of Offer, Repayment Schedule, Valuation Report of Security, and Insurance Policy among others.

4. RISKS

- a) Late repayments: if you delay repaying by more than **1 day** you will be charged **5% above effective lending rate**
- b) If you fail to repay the loan, you can lose your security
- c) If you fail to repay the loan, you risk losing your reputation in your community and in front of your family.
- d) Failure to repay can harm your chances of accessing loans in future
- e) In case of default you will have to meet the costs of loan recovery

5 FURTHER POINTS TO CONSIDER

The right to cool off: You have up to 10 working days from when you sign the contract to “cool off”, i.e. to cancel the loan by terminating the contract. To “cool off”, you have to provide written notice to the lender and return all the borrowed money. The lender may charge you a fee not exceeding 5% of the value of the loan. The right to “cool off” applies only to loans of UGX 3,000,000 equivalent or above with a duration of at least one year.

Early redemption: This loan **allows you** to pay back money you borrowed before the agreed date at a fee of **10% of the prepaid loan amount**

How to complain: If you are dissatisfied with our services, we welcome you to communicate this to us at feedback@boauganda.com or [www. boauganda.com](http://www.boauganda.com) or call our customer care hotline on 0414302211 or toll free on 0800100140. We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks

Credit reference Bureau: Every borrower must be registered on the credit reference system and requires a financial card.

Also remember to ask about:

- a) Insurance (risks insured, premiums, and benefits that accrue to the borrower).
- b) Security concepts (Professional valuation, forced sale value, security margin and cash margin).
- c) Measures taken in case of failure to repay
- d) Guarantor policy (if applicable) and the risks to the guarantor
- e) Security liquidation policy/process
- f) Security release process and associated costs

Further communications

It is important for us to be able to communicate with you. Below, please tick **at least two** preferred means of communication and provide details (and update us in case of any changes):

Mobile phone Email Post Over the counter Other.

Phone number.....Postal address.....

Email Address

Signature:				
Name:				
Title/Position	Relationship officer	Supervisor Credit Admin	Account Signatory	Account Signatory

Where you can find out more about this deposit account? If you want more information on the terms used in this document or about this account, please contact us on **0414302001** or visit our website at **www.boauganda.com**